

CUSTOMER CASE STUDY

GORRIS
VERZEKERINGEN

• HET VERSCHIL ZIT HEM IN DE SERVICE •

Customer:

Gorris Verzekeringen / Insurances

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CONTEXT

Gorris Verzekeringen, an office with employees of varying ages and levels of technical skills, faced numerous IT challenges before they began collaborating with IT Anywhere.

WHY IT ANYWHERE?

Gorris Verzekeringen chose to collaborate with IT Anywhere for the following reasons:

- **Comprehensive IT Support:** Taking care of all IT-related matters, IT Anywhere enables Gorris Verzekeringen employees to focus on their core activities. With a team of 10 to 15 employees and ambitious growth goals, Gorris Verzekeringen sought a trusted partner for this endeavor.
- **Gold Support Contract:** IT Anywhere provides a Gold Support Contract, aligning perfectly with the expectations of Gorris Verzekeringen as they were looking for a complete solution.
- **Proactive Approach:** IT Anywhere takes a proactive stance. They resolve issues before they escalate into serious problems.
- **Transparency and Expert Advice:** Prioritizing transparency, IT Anywhere not only maintains it in invoicing but also in their advisory role. They refrain from pushing or unnecessary upselling and always aim to suggest the right solution for the customer.



"IT Anywhere has given our IT infrastructure a significant boost. They have upgraded our outdated hardware, enabling our employees to work much more efficiently. The collaboration has greatly enhanced our productivity."

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THE RESULTS

Gorris Verzekeringen has enhanced their IT infrastructure through upgraded hardware (laptops, large screens, docking stations...), resulting in increased employee productivity.

They have implemented enhanced security measures to safeguard IT systems and customer data.

Through their collaboration with IT Anywhere, they now have centralized IT management for quicker issue resolution and customer service.

ADVICE FOR OTHERS

Gorris Verzekeringen recommends collaborating with IT Anywhere to others due to their ability to fully relieve customers of IT management concerns, facilitated by their extensive experience in serving specific target audiences.

Gorris Verzekeringen emphasizes that a competent IT partner like IT Anywhere can assist businesses in further optimizing their IT operations, seamlessly integrating systems, and simplifying administrative tasks.



"The collaboration with IT Anywhere has provided us with centralized IT management. As a result, we can resolve issues more quickly and offer our clients a faster response time."